

CAI Greater Los Angeles Disaster Response Service Providers

Chapter Office: memberservices@cai-glac.org or 818-500-8636 (call or text)

Contact Name	Contact Name	Contact Email	Contact Phone	Website	Categories
Tri-Tech Restoration & Construction Company, Inc.	Amy Boyd	amy@tritechrestoration.com	(818) 565-3900	http://www.tritechrestoration.com/	Fire & Water Cleanup & Restoration, Restoration & Testing Services (Environmental Emergency), Chapter Partner
Gold Star Restoration	Chaim Frank	Chad@goldstarrestoration.com	(213) 332-0073	https://goldstarrestoration.com/	Restoration & Testing Services (Environmental Emergency)
On Time Building Maintenance, Inc.	Camilo Bayona EBP	camilo@ontimebuildingmaintenance.com	(310) 433-4781	http://www.ontimela.com/	Maintenance & Repair, Water Damage Specialists, Facilities Maintenance/Building Engineers, Janitorial Services, Fire & Water Cleanup & Restoration
MSB Disaster Recovery Services, Inc.	Veronica Godinez	veronica@msbuilders.com	(310) 490-5764	http://www.msbdrs.com	Fire & Water Cleanup & Restoration, Mold Remediation, Restoration & Testing Services (Environmental Emergency), Water Damage Specialists, Bronze Sponsor
BluSky Restoration Contractors	Jeff Koscher	jeff.koscher@goblusky.com	(310) 874-6249	http://www.goblusky.com/	Water Damage Specialists, Asbestos Removal, Fire & Water Cleanup & Restoration, Asbestos Removal
Servpro of Santa Clarita	Micah Julian	mjulian@servproscv.com	(661) 210-3698	https://www.servpro.com/locations/ca/servpro-of-santa-clarita-valley	Fire & Water Cleanup & Restoration
Prime Painting and Restoration	Jake Cabaj	jake@primepaintingpros.com	(661) 478-5417	http://www.theprimepros.com	Painting Contractors, Painting Contractors, Fire & Water Cleanup & Restoration
BELFOR Property Restoration	Mark Chenelia	mark.chenelia@us.belfor.com	(805) 584-9905	http://www.belfousa.com/	Mold Remediation, Fire & Water Cleanup & Restoration
Restoration Masters	Victoria Oganyan	info@restorationmastersla.com	(818) 210-6112	http://www.restorationmastersla.com	Fire & Water Cleanup & Restoration, Restoration & Testing Services (Environmental Emergency)
ServiceMaster Recovery by C2C Restoration	Patti Specht	patti@svmbyc2c.com	(818) 294-3343	http://www.svmbyc2c.com/	Water Damage Specialists, Fire & Water Cleanup & Restoration, Mold Remediation
Water Damage Rescue, Inc.	Ori Lazarovits	info@waterdamagerescue.com	(818) 340-9999		Water Damage Specialists, Water Damage Specialists, Fire & Water Cleanup & Restoration
First Onsite Property Restoration	Deanna Higuera	deanna.higuera@firstonsite.com	(818) 415-0358	http://www.firstonsite.com/	Water Damage Specialists, Fire & Water Cleanup & Restoration, Restoration & Testing Services (Environmental Emergency)
ATI Restoration, LLC	Josie Mora	pauline.maclean@ATRestoration.com	(818) 700-5060	ATRestoration.com	Mold Remediation, Fire & Water Cleanup & Restoration
Servpro of Burbank	Roby Garcia	april@servproburbank.com	(818) 842-1400	http://www.servproburbank.com/	Fire & Water Cleanup & Restoration, Fire & Water Cleanup & Restoration
ServiceFirst Restoration	Christian Rovsek	cr@callservicefirst.com	(949) 610-9251		Restoration & Testing Services (Environmental Emergency), Fire & Water Cleanup & Restoration, Mold Remediation, Water Damage Specialists, Gold Sponsor
Kings III Emergency Communications	Jennifer Burks	jburks@kingsiii.com	(972) 906-7094	http://www.kingsiii.com/	Emergency Phones
Aeroscopic Environmental, Inc.	Stephanie Romero EBP	Stephanie@aeroscopic.com		http://www.aeroscopic.com/	Environmental Testing, Air Quality (Indoor), Fire & Water Cleanup & Restoration, Abatement, Air Duct Cleaning, Drywall Repair, Flooring, Hazardous Waste Removal, Mold Remediation, Restoration & Testing Services (Environmental Emergency), Water Damage Specialists, Air Duct Cleaning, Air Quality (Indoor)
American Craftsman Restoration	Cindy Reid			https://www.americancraftsman.net/	Fire & Water Cleanup & Restoration, Restoration & Testing Services (Environmental Emergency)
GLA Puroclean	Nazareth Abovian	nabovian@puroclean.com		https://www.puroclean.com/hollywood-ca-puroclean-north-hollywood/	Fire & Water Cleanup & Restoration, Water Damage Specialists
Alliance Environmental Group LLC	Michelle Prenez	michelleprenez@alliance-enviro.com	(916) 203-4798	http://www.alliance-enviro.com/	Mold Remediation, Environmental Testing, Air Duct Cleaning, Asbestos Removal, Air Duct Cleaning, Asbestos Removal
Charles Taylor Environmental	Kellie Vazquez	kellie.vazquez@charlestaylor.com	(657) 286-9575	www.charlestaylor.com	Environmental Testing
Core Environmental	Yvette Quinonez	yvette@coreenviro.com	(714) 234-8539	https://www.core-env.com/	Environmental Testing
Home Biotesting	Sara Berthiaume	sara@biotesting.com	(818) 697-4600	http://www.biotesting.com	Environmental Testing, Environmental Testing, Restoration & Testing Services (Environmental Emergency)
Safeguard EnviroGroup	Gabby Vogl	gabby@safeguardenviro.com	(626) 665-5275	https://www.safeguardenviro.com/	Environmental Testing
TRUST Environmental SOLUTIONS	Kerriann Barkley	Kerriann.Barkley@TRUSTenv.com	(805) 728-7878	https://www.trustenv.com/	Environmental Testing
Viking Environmental Group	Natalie Matlock	nmatlock@vikingenviro.com	(714) 465-5800	http://www.vikingenviro.com/	Abatement, Environmental Testing, Abatement
CAM Property Services	David Herrerra	info@camservices.com	(800) 576-3050	http://www.camservices.com	Landscape Maintenance/Design; Day Porter; Construction Management & Consulting Services; Maintenance & Repair; Janitorial Services; Waste Management; Facilities Maintenance/Building Engineers; Hazardous Waste Removal



How to Recover from Fire Damage

<https://callservicefirst.com/the-recovery-journey-of-fire-damage-restoration/>

Smoke & Odor Removal Guide

<https://callservicefirst.com/a-guide-to-post-fire-smoke-odor-removal-in-your-home/>

Fire Damage Mistakes and How to Avoid Them!

<https://callservicefirst.com/5-fire-damage-restoration-mistakes-and-how-to-avoid-them/>

How to Choose the Best Fire Restoration Contractor

<https://callservicefirst.com/how-to-choose-the-best-fire-damage-restoration-companies/>

Step by Step Fire Restoration Guide

<https://callservicefirst.com/fire-damage-restoration-a-step-by-step-guide-to-the-fire-damage-cleanup-process/>

Benefits of Hiring a GC for Fire Restoration

<https://callservicefirst.com/5-benefits-of-hiring-fire-damage-restoration-services/>

Fire Damage Restoration Costs

<https://callservicefirst.com/costs-fire-damage-restoration/>

Fire Damage Restoration Tips

<https://callservicefirst.com/fire-damage-tips/>

Fire Damage Recovery Process

<https://callservicefirst.com/fire-damage-recovery-process/>

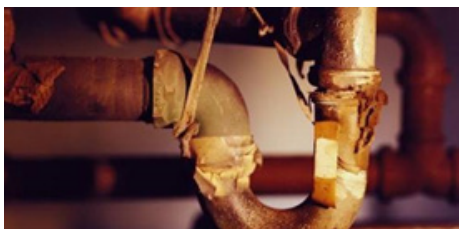
DISASTER BASIC GUIDELINES

WHAT YOU CAN DO WHEN DISASTER STRIKES



THIS IS A DISASTER - WHAT NOW?

There are simple steps that can be taken to limit the damage to your business or property.



BASIC GUIDELINES

The basic actions you take may depend on different factors (cause and condition) but there are some general rules that can be applied to almost all types of damage:

- Life safety issues should always be addressed first.
- Shore up, secure and/or evacuate all areas in danger of collapse.
- Secure the scene to prevent unauthorized entry.
- Install protection barriers or secondary containment systems to prevent pollutants from flowing into drains or absorbing into the soil.
- Switch off all equipment immediately. Do not reconnect them, even for test purposes, until it is safe.
- Shut down all systems - power, water, gas, compressed air supply and air conditioning. Do not reconnect them until it is safe.
- Document damage with photographs and written records.
- Notify your insurance company.

WATER DAMAGE

- Extract water to stop damage which cannot be reversed such as swelling and discoloration.
- Remove soaked objects such as furniture, curtains, carpet, floor coverings and more.
- Apply corrosion prevention agents to protect and preserve equipment, electronics and machinery.
- Demolition or special drying efforts may be essential if walls, floors and ceilings are very wet or totally saturated.
- Reduce the relative humidity to less than 40% as quickly as possible to slow corrosion and discourage mold growth.
- Raise furniture and insert plastic wedges or styrofoam blocks underneath to prevent moisture wicking up from below.
- Begin drying as soon as possible with desiccant or refrigerant dehumidifiers. Use a professional service as some items can be damaged by inappropriate drying techniques.
- Pack books and documents in a cardboard box lined with a plastic trash bag.
- For valuable items and bound materials, use a wax paper sling to prevent color transfer.
- Freeze any wet books or documents as quickly as possible. A refrigerator freezer or upright/chest freezer is acceptable.
- Maintain a good inventory of wet materials.



FIRE DAMAGE

- Allow smoke to escape by opening vents, windows and doors. Turn on or install fans as needed.
- Organize a fire watch in your community and review emergency plans regularly.
- Cover electronics, machines and equipment with plastic sheeting as long as extinguishing water is flowing or dripping.
- Pump out or extract residual extinguishing water into tanks for temporary storage.



- Remove soaked objects such as furniture, curtains, carpets, floor covering and more.
- Disconnect electrical supply to equipment and disconnect back-up batteries.
- Place electronic devices, machines, stock and inventory in dry storage.
- To minimize further corrosion, try to keep the relative humidity at less than 40% in the room or inside plastic sheeting tents erected to protect valuable items. Blow in dry air or set up an air dehumidifier.
- Apply corrosion prevention agents to machinery and technical equipment.
- Safeguard unaffected areas. Isolate fire contaminated areas to prevent cross-contamination.

DUST DAMAGE

- Switch off and do not operate equipment or electronic devices if possible.
- If damage is caused by a Type ABC powder extinguishing agent, attempt to maintain humidity levels below 40% to minimize corrosion.





CHECKLIST

- Emergency Services**
 - Medical, Rescue, Fire *DIAL 911
- Utilities**
 - Secure electricity, gas, water, phone, internet, network, etc.
- Secure Openings**
 - Board-ups, alarm, fencing, security guard
- Occupant Needs**
 - Safe access, Red Cross, Alternative housing, Etc.
- Building Services**
 - Reinstate utilities, HVAC, elevator, gates, temporary power, telephone, etc.
- Restoration Services**
 - Demo, debris removal, shoring, clean-up, water extraction, drying
- Call Insurance Company**
- Environmental Testing**
 - Asbestos & lead testing

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✓ **CHECKLIST**

**EMERGENCY
SERVICES**
AVAILABLE 24/7

Checklist for HOA Management: Managing Soot & Poor Air Quality During Mass Fires

Prioritize Safety for Residents and Staff

- Ensure all residents, staff, and contractors wear N95 masks to protect against harmful particulates (e.g., metals, asbestos, lead).
- Provide HEPA-certified air purifiers in common areas to improve indoor air quality.
- Advise residents to limit outdoor exposure and seal windows and doors.

Inspect Properties Immediately

- Conduct visual inspections for visible soot on exterior surfaces, vents, and common areas.
- Evaluate HVAC units for soot infiltration and schedule filter replacements.
- Inspect attics and crawlspaces for soot accumulation and arrange for professional inspection.

Establish Restoration Priorities

- Begin with emergency cleaning of common areas, high-touch surfaces, and HVAC systems.
- Seal off affected areas to prevent cross-contamination.
- Hire certified restoration professionals with fire restoration expertise.

Allow Contractors to Handle the Following:

- Perform restoration services, including soot cleaning, odor removal, and structural assessments.
- Contact your insurance carrier to initiate claims and ensure proper documentation.
- Arrange for appropriate environmental testing for hazardous materials (e.g., asbestos, lead, VOCs) and provide necessary reports.
- Clean and restore air ducts, HVAC systems, and other critical infrastructure.

Plan for Long-Term Restoration

- Schedule professional soot and odor removal services for walls, ceilings, carpets, and upholstery.
- Ensure air ducts are thoroughly cleaned to remove soot and ash particles.
- Inspect for water damage from firefighting efforts and address mold risks.

Communicate with Residents

- Share safety guidelines, updates about air quality, and restoration progress.
- Provide emergency contact numbers for health services, restoration companies, and property management support.

Document Damage & Restoration Efforts

- Photograph all affected areas for insurance claims.
- Keep a detailed log of actions taken and associated costs.

Proactive Measures for Future Events

- Install air quality sensors to monitor real-time conditions.
- Develop and distribute an emergency fire response plan for the HOA.



CSLB: 858509



24/7 EMERGENCY: 877.660.6686

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FIRE SMOKE SOOT/ASH

1. DON'T RE-ENTER YOUR FIRE-DAMAGED HOME.

YOU MIGHT THINK IT IS SAFE TO RETURN HOME ONCE THE FIRE IS EXTINGUISHED, BUT YOU MUST WAIT UNTIL THE FIRE DEPARTMENT GIVES YOU THE ALL-CLEAR. IF YOU RE-ENTER A SPACE TOO EARLY, YOU MAY BECOME EXPOSED TO TOXIC FUMES AND RISK YOUR HEALTH AND SAFETY.

2. CALL YOUR INSURANCE AGENT.

MOST HOMEOWNERS' INSURANCE POLICIES COVER THE COST OF A HOTEL, SHORT-TERM RENTAL, OR FOOD IF YOUR HOME IS DAMAGED DUE TO A FIRE. YOU'LL ALSO NEED TO BEGIN THE CLAIMS PROCESS TO COVER HOME REPAIRS AND THE REPLACEMENT OF DAMAGED BELONGINGS.

3. REACH OUT TO LOCAL ORGANIZATIONS FOR EXTRA SUPPORT.

SUPPOSE YOU DON'T HAVE HOMEOWNERS' INSURANCE. IN THAT CASE, OTHER COMMUNITY RESOURCES (LIKE PROGRAMS, CHARITIES, OR BENEFITS) MAY BE AVAILABLE TO ASSIST YOU AFTER A FIRE. THESE ADDITIONAL RESOURCES CAN HELP FIRE VICTIMS GET BACK ON THEIR FEET FASTER. SOME OF THESE ORGANIZATIONS THAT CAN HELP AFTER A HOUSE FIRE INCLUDE:

- SALVATION ARMY
 - AMERICAN RED CROSS
 - PUBLIC AGENCIES SUCH AS THE HEALTH DEPARTMENT
 - RELIGIOUS ORGANIZATIONS
 - STATE OR MUNICIPAL EMERGENCY SERVICES OFFICE
- IF YOU'RE UNSURE WHERE TO START, CONNECT WITH YOUR COMMUNITY'S TOWN OR CITY OFFICE FOR GUIDANCE.

4. GET AN INSPECTION AND DAMAGE ASSESSMENT.

OUR SEVEN-STEP FIRE DAMAGE RESTORATION PROCESS BEGINS WITH A CALL TO OUR EMERGENCY SERVICE CENTER. THE SERVPRO® BURBANK TEAM WILL SEND AN INSPECTOR TO YOUR HOME TO ASSESS THE EXTENT OF THE FIRE AND CREATE AN EFFECTIVE REMEDIATION PLAN.

WITH MORE THAN 50 YEARS OF EXPERIENCE IN CLEANUP AND RESTORATION, SERVPRO® OF BURBANK HAS PREFERRED VENDOR STATUS WITH MANY INSURANCE COMPANIES. WE'LL MANAGE THE HOMEOWNERS' INSURANCE CLAIMS PROCESS FOR A FASTER, MORE ACCESSIBLE EXPERIENCE.



- Fire Damage
- Smoke/Soot Damage
- Full Reconstruction/Construction
- 24/7 availability
- Servicing all of LA County
- Unlimited loss capacity as a national franchise
- Residential/Commercial/Industrial

